



November 28, 2011

RE: *HydroFLOW* Water Conditioners

To whom it may concern,

Crown Property Management offers full service property management for residential and commercial properties and homeowners associations in the Tri-City area of Washington State.

For years, the dishwasher in our corporate office suffered from limescale associated problems that included white spotting on glassware and on the appliance's inner parts. Limescale accumulation was especially noticeable on the heating element at the bottom of the dishwasher's basin. In June 2011 we decided to install a *HydroFLOW* S38 water conditioner in order to try and remedy the problem. Following the installation of the water conditioner, we immediately noticed the glassware became spotless and the limescale on the heating element gradually began to dissolve over a period of 3 months.

We recommend the S38 water conditioner for treating limescale related problems in residential and small commercial properties.

Sincerely,

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