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Date: 5 July 1999

Your Ref:

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### **ENDORSEMENT OF THE HYDROFLOW WATER CONDITONERS HS TYPE UNITS**

Wokingham District Council is one of the Unitary Authorities formed from the old Royal County of Berkshire.

The problem with hard water in this area has given concern over the considerable cost incurred through the maintenance and replacement of elements in heat exchangers and domestic wet heating systems.

A programme to eradicate lime scale was started in 1997 as part of the heating upgrading and general refurbishment of the properties.

So far 200 Hydroflow HS units have been installed and have already shown that they are one of the best long term measures for the reduction and prevention of the continual scale problem. In addition improved energy efficiency and a 12% reduction in fuel costs can be achieved once the scale has been removed.

Recently an HS34 unit was installed on the incoming cold water supply to a rather old (10 years) and dilapidated all electric shower unit.

Within 48hrs of operation the water pressure and heating controls had significantly improved and within 7 days the shower unit performance had returned to near 95% of its original condition.

The number of properties for which the Tenant Services Department is responsible totals 3,000. The Hydroflow HS units will be included as a standard on all future heating projects and contracts.

We are pleased to be able to endorse this excellent British designed product range of physical water conditioners.

ARK. For WDC

A handwritten signature in black ink, appearing to read 'ARK' followed by a stylized flourish.