



Four Seasons Rancho Encantado Santa Fe, NM

HydroFLOW Installation April 2013

At the Four Seasons Rancho Encantado Resort, they have their own well and wastewater facility. The water is extremely hard which was giving them some significant maintenance issues. With each of their 64 casitas having its own water heaters they were spending in excess of \$15,000 annually to keep them operational. Water softeners were suggested but they are environmentally problematic and would destroy the biology balance of their wastewater facility.

In April of 2013 we installed HydroFLOW water conditioners at their wellhead as well as on their cooling tower, pools and Steamers. Their pools and spas have been cleaner and the typical scale issues have actually reversed as a result of installing HydroFLOW. The cooling tower was showing significant scale in spite of chemical treatment and after HydroFLOW, now remains clean and scale free. The most amazing thing is the nightmare they were having with their water heaters has just gone away. It has been more than two years that the HydroFLOW unit was installed at the wellhead and since then their water heater elements remain clean and maintenance is now minimal. The savings in labor and material alone has more than paid for the equipment. They said "Given the maintenance free nature of the HydroFLOW product we couldn't be more pleased. We have recommended HydroFLOW to the facility engineers at some of our other resort properties."

P.S. Based on their recommendations, we now have HydroFLOW equipment installed at a number of their other resorts:

- Amangiri Main Resort – Canyon Point, Utah
- Amangiri Tent Camp - Canyon Point, Utah
- Hyatt Place – Page Arizona
- Blue Sky Utah – Coalville, Utah